

O'Fallon Parks & Recreation Department

COVID-19 Operations

Updated June 29, 2020

Frequently Asked Questions

The COVID-19 pandemic continues to be a risk to the health and safety of our community. With the State of Illinois re-opening for business in a smart, methodical way it is important for the O'Fallon Parks and Recreation Department to begin phasing in elements of parks and recreation for the health and enjoyment of all residents and guests in a responsible, sanitary, and safe way.

The foundational framework for the development of a phased approach to reopening park and recreational facilities and programming is based on level of commonly contacted surfaces ("high touch") and typical attendance of the type of activity ("individual" vs "group").

This phased plan will give the O'Fallon Parks and Recreation Department the ability to open setting reasonable and safe expectations. As well, knowing the plan and expectation allows us to plan for staffing and supplies going forward.

Residents and visitors in parks, participating in a program or using a facility must adhere to the CDC Guidelines of staying home if you feel sick or have been sick within the last two weeks, washing hands frequently, avoid large crowds, social distance with other users who are not within your household.

By entering parks, facilities, or participating in a program, visitors take full responsibility for your own protection, for the risk that you could contract COVID-19 and for disinfecting your hands and anything you touch.

OPRD office will re-open July 6, 7:30a-4:30p. Social distancing is required as well as a **mask to enter the facility.**

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Outside Playgrounds

All playgrounds will be open by July 3. Limited to 50.

O'Fallon Splash Pad

Will the Splash Pad open this summer?

Unfortunately, the Splash Pad will remain closed for the summer.

Memorial Pool

Will the Memorial Pool open this summer?

Yes! Facilities are open with limited capacities for social distancing. Capacity will increase if space allows safely. **Capacity is limited to 250.**

Who is allowed to come to the Memorial Pool?

Guests will be asked to show their driver's license. If your driver's license does not have your current address, please be prepared to show a current utility bill with your city address. The OPRD database will be used to verify residency. If you are unsure if you are a resident of the City of O'Fallon or Shiloh, you can check <https://ofallon.maps.arcgis.com/home/index.html> Allowing additional guests will be continually evaluated as capacity limits can safely be relaxed.

How do I prove residency for admission?

Guests will be asked to show their driver's license. If your driver's license does not have your current address, please be prepared to show a current utility bill with your city address. The OPRD database will be used to verify residency. If you are unsure if you are a resident of the City of O'Fallon or Shiloh, you can check <https://ofallon.maps.arcgis.com/home/index.html>

Can I purchase a season pass?

Season Passes are not available for purchase this season.

Can I purchase a punch pass?

Punch passes are available at the swimming pool.

Can my group swim at the pool during public swim?

Group swim during public swim is available with advance registration through the Park Office via on-line forms.

Weekdays

1:00pm-6:45pm

Weekends and Holidays

11:00am-4:45pm

How will the Memorial Pool open since social distancing is still in place?

The aquatic facilities will have limited capacity based on State and Local Guidelines.

Masks are required to enter the pool restroom and shower facilities.

Reduced capacities will restrict the number of guests allowed into the facility at any one-time allowing guests to separate. Lounge chairs will not be available for use. However, patrons may bring their own chairs and space them according to social distancing guidelines.

I have a private rental scheduled or would like to schedule one at one at the Memorial Pool this summer. How will rentals be affected?

Private facility rentals are available. Renters must be able to adhere to the current occupancy and social distancing requirements and provide a plan as to how your guests will social distance.

What levels of protection are in place to ensure that the water is safe?

The CDC states that there is no evidence that the virus that causes COVID-19 can be spread to people through the water in pools, or tubs, spas, or water play areas. Proper operation and maintenance (including disinfection with chlorine and bromine) of these facilities should inactivate the virus in the water.

Our chemical levels are kept at an acceptable level and are always monitored with our chemical control systems. To ensure the accuracy of these systems, aquatics staff manually tests and documents the chemical levels at least twice throughout the day.

What measures will you take to keep the aquatic facilities clean?

Cleanliness has always been and will always be a priority. We will continue to clean as we always have and add more sanitizing methods into our daily check lists. We will follow the guidelines put in place by the CDC regarding cleaning and sanitizing pools.

What precautions will be put in place this summer for the safety of staff and guests?

Safety of our staff and our guests is our number one priority. We will follow the CDC, State and local guidelines and have established protocols. We will provide the proper PPE for our staff so they can do their jobs while being safe for themselves and our guests. We plan for additional staff to clean & sanitize high touch areas, restrooms, and other equipment. Staff is required to complete a temperature check prior to the start of their work shift.

Will you be having any aquatic programs or events this summer?

Yes, programs have begun. Please visit www.ofallonparksandrec.com or call our office, 618-624-0139, to inquire about specific programs.

Summer Care Day Camp

Will there be social distancing at Day Camp?

Yes, social distancing will be practiced as often as possible. Camp groups will be outdoors whenever weather is permitting.

What cleaning/sanitary procedures will be put in place this year to promote safety?

There will be a daily cleaning schedule that the counselors will work through each day. The counselors will clean all areas where contact was made (i.e., tables/countertops, door handles, sinks, bathrooms, soap dispensers, toilets, age group bins.) Handwashing and sanitizing will be promoted continuously throughout the day by both staff and campers and will be required before rotating between activity stations.

Will campers be required to wear masks?

Campers and counselors are encouraged to wear masks, but masks are not required. Masks and gloves will not be provided by the Parks and Recreation Department.

Will group sizes at camp look the same?

The overall camp count has been limited to ensure the health of our staff and campers. Age groups may be divided into multiple sections and will not consist of more than ten campers to a group.

Can we use the playground?

Camp may use the playground first thing in the morning for before care if needed. Playgrounds have a capacity of 50 participants.

Will camp still get to go to the pool?

Campers will be taken to the pool in groups throughout the week and we will have additional water activities throughout camp.

Will we have field trips?

No field trips are scheduled at this time however we will continually evaluate that option. If field trips become possible examples of trips would be to the movies and the Zoo/

What if I want a refund?

We do require a cancellation request 7 days prior to the start date of that week of camp.

What will happen if there is a positive case of COVID-19 at camp?

In the unfortunate event that a positive case within our day camp program occurs, whether it occurs in a staff member or camper, everyone in that specific age camp group will not be allowed to return to camp for 14 days. Full refunds will be issued to those campers no matter the day of the week that they are removed from camp. The counselors supervising that age group will also be sent home for two weeks. In the event of a positive case, parents of all campers will be notified, and a full refund/cancellation will be available if requested. This plan may be adjusted per the nature of the situation.

Programs

When will sports programs open this summer?

We plan to resume our full slate of youth sports in the fall including rec soccer, expanded fall rec baseball & softball leagues, youth lacrosse, and Mighty Ball Soccer.

Adult Softball will start June 30th. Mighty Ball T-Ball will also be offered with a start date of July 11th.

We will be offering a variety of youth and adult programs virtually and in-person. Provided that the in-person classes follow the IDPH guidelines.

Tournaments and competitive game will resume as scheduled, but all participants, spectators, and organizers must follow the IDPH Phase 4 Youth Sports Guidelines.

Are masks required to be worn?

Spectators should wear face covering over their nose and mouth at all times except for when eating, drinking, or when outside and able to maintain safe social distance.

Pavilion Rentals

Do you have Pavilion available to rent?

Yes – all our Pavilions are open for rental. You may reserve on-line or by downloading our rental form. <https://ofallon.seamlessdocs.com/f/Pavilionrentalapp2020>

What restrictions are in place to address social distancing?

There are currently limitations on social gatherings if necessary, precautions are taken, and six feet of distance can be maintained between individuals and/or families.

You can use the surrounding green space if you do not impede on the space of other renters. Ask your guests to bring their own lawn chairs or set up folding tables outside of the Pavilion in the green space to expand the usable space.

Are playgrounds/splash pad available for my rental?

No. The splash pad at Family Sports Park is closed at this time.

Can we get an inflatable permit?

Yes, if your rental company can provide safe operational procedures during use. Proper paperwork must be submitted through the OPRD office.

Will bathrooms be available for my rental?

Yes, all bathrooms are open-one restroom per park.

Are drinking fountains available at the park?

No. Drinking fountains remain closed.

Will the Pavilion be cleaned before my use?

Yes. The Pavilion will be cleaned up to 24 hours prior to your use, however, Pavilions are in public spaces and we cannot guarantee that another park visitor will not use it between the time it is cleaned and your arrival. You may wish to bring disinfectant to wipe down the surfaces, or table coverings to cover the tables.

Are there facilities to wash hands at Pavilions?

Park bathroom facilities are open, but guests are encouraged to bring their own soap and water, or hand sanitizer to clean hands frequently.

Are masks required to be worn?

We do not require you to wear a mask, but you are encouraged to do so if you choose.

What refund policies apply to Pavilion rentals?

For Pavilions that were rented after June 27, 2020, our standard refund policy applies: All cancellations must be submitted in writing by the renter and will be eligible for a refund of the rental fee according to the following schedule.

100% refund - 14 days prior to the event

50% refund - 7 days prior to the event

0% - Day of rental

Cancellations can be emailed to parks@ofallon.org

In the event that severe weather causes the cancellation of a planned event, the reservation may be rescheduled to any other open date at no extra charge. If no other date is available, or acceptable, a refund of fifty percent (50%) of the pavilion reservation fee will be made. All refunds will be a credit on account. Failure to notify Parks and Recreation staff of a cancellation will not release the renter from their rental obligations.

Community Building Rentals: Cavins Center & Station

Are your community buildings available for rent?

Yes, all our community buildings are available for rentals, except events that exceed 140 (KCCC) Station (75) participants.

What restrictions are in place with regard to size of groups and social distancing?

Phase IV requires gatherings to be less than 140 individuals.

You can use the outdoor patio and green spaces around the buildings for social distancing. You are welcome to have people bring chairs, or bring folding tables, etc. – to be used outside the building. Tables and chairs from the buildings may not be removed and taken outside. We anticipate additional guidance regarding capacity for July and beyond in the coming weeks and are hopeful that capacities will be increased.

Will the community building be cleaned before my use?

Yes. The community buildings are cleaned prior to each use; however, renters should still use caution, practice safe social distancing guidelines, and may choose to bring disinfectant or tablecloths/coverings to further protect themselves.

Are masks required to be worn?

We do not require you to wear a mask, but you are encouraged to do so if you choose.

What is the refund policy?

For facilities that were rented after June 27th, 2020, our regular refund policy applies.

There is NO REFUND for inclement weather conditions.

All cancellations must be submitted in writing by the booking party and will be eligible for a refund of the rental fee according to the following schedule. All cancellations will be charged a \$15.00 cancellation fee, this will be taken from your security deposit. Cancellations can be emailed to parks@ofallon.org

100% refund - 14 days prior to the event

50% refund - 7 days prior to the event

Park Restrooms

Are park restrooms open and available for use?

Yes, park restrooms are open.

What are the current cleaning procedures for park restrooms?

Park restrooms are cleaned daily, with extra focus paid to disinfecting high-touch areas such as doorknobs/handles, flush handles, push buttons, etc.

Special Events

At this time, all special events are suspended. We will continue to evaluate these events and reinstate them when it can be done in a safe and responsible way.

Concessions

Will Concessions be open at the athletic fields and aquatic facilities?

Yes, there will be special policies and procedure during this period such as:

- Water jugs are allowed but cannot be refilled by concession staff
- All self-serve items will be handed to customers
- Enhanced precautions of extra cleaning and sanitizing of high tough areas
- Areas for lines will be marked to keep social distancing.
- The Concession and Spectator areas will have capacity limits to be followed as based on the guidelines being followed at the time.

Athletic Fields

Are fields available for practice and tournaments?

Practice fields are available. We are encouraging everyone to use common sense and extreme caution when using these areas for team practices. Everyone has a social responsibility to keep our community safe and healthy. Refer to your sports sanctioning body for guidelines of how to play safely. Everyone must follow the state guidelines as it pertains to Youth Sports. If you need a copy of the guidelines, please contact the Parks & Recreation Office at parks@ofallon.org.

If you have questions about Sports Park Field Rentals, please contact Tyler at tlafferty@ofallon.org.

If you have questions about renting ball fields in Community Park, Hesse Park, Shiloh Community Park, or Three Springs Park, please contact Patrick at ppoorechristensen@ofallon.org

Tournament organizers should contact Tyler at tlafferty@ofallon.org for more details and availability.

Our sports sanctioning body states we should bring our own beverages that concessions could be closed. What should I expect?

Our Concession stands will be open with additional safety measures in place.

Bring your own jug water as we will not fill personal water containers.

How will social distancing be enforced for field use?

The parent/coach is responsible for operating a practice that follows current social distancing guidelines. Failure to do so may result in being asked to leave the park and may jeopardize future field use.